

TENANT SURVEY

Tenant Name _____

Suite No. _____

Survey Completed By _____

Date _____

We value your opinion, and we need your help to ensure that the management of Schlumberger Solutions Center continues to meet your expectations in providing requested services. We ask that you to take a few moments to answer the questions below and return this form to the Management Office.

Please rate the following service categories on a scale of 1 to 5, for items that are not applicable, circle NA.
1 = superior, 2 = above average, 3 = average, 4 = below average, and 5 = unsatisfactory.

Janitorial Service—In Your Office Area	1	2	3	4	5	NA
Janitorial Service—Corridors and Lobbies	1	2	3	4	5	NA
Janitorial Service—Rest Rooms	1	2	3	4	5	NA
Overall Maintenance of Landscaped Areas	1	2	3	4	5	NA
HVAC Operations	1	2	3	4	5	NA
Elevator Operations	1	2	3	4	5	NA
Security Procedures	1	2	3	4	5	NA
Parking—For Employees	1	2	3	4	5	NA
Parking—For Visitors	1	2	3	4	5	NA
Building Amenities	1	2	3	4	5	NA
Tenant Communications	1	2	3	4	5	NA

Please rate the members of the management team listed below, using the same scale.

Building Administrative Staff						
Responsiveness	1	2	3	4	5	NA
Courtesy	1	2	3	4	5	NA
Follow Through	1	2	3	4	5	NA
Maintenance Engineers						
Responsiveness	1	2	3	4	5	NA
Courtesy	1	2	3	4	5	NA
Follow Through	1	2	3	4	5	NA
Security Personnel						
Responsiveness	1	2	3	4	5	NA
Courtesy	1	2	3	4	5	NA
Follow Through	1	2	3	4	5	NA

Please comment specifically on the following areas:

What would you suggest to improve energy management in the building? _____

What would you suggest to improve building operations in general? _____

Will you need expansion space within the next 6 months? 12 months? 18 months? 24 months? _____

Other Comments _____

PLEASE RETURN THIS FORM TO:

Management Office
5599 San Felipe, Suite 106 ♦ Houston, Texas 77056
Phone: (713) 621-1300 Fax: (713) 621-0218